



How are you tracking?

January – November 2023

ALUCA is committed to raising the professional standards of the life insurance industry through ALUCA's education, CPLI accreditation and CPD activities.

This ALUCA CPD Content Tracker depicts how many ALUCA Continuing Professional Development (CPD) points have been offered, by detailing all events, webinars and articles available across each of the key category competency areas. It provides an easy way for members to identify and remedy any gaps in their professional development progress for the year.

ALUCA CPLI accredited members are required to complete 40 hours of CPD each calendar year, with minimum hours across the 5 core competency areas. We encourage all ALUCA members to do this to ensure your skills, competencies and knowledge are up to date and relevant.





Want to catch up on any of ALUCA's webinars or articles?

Recorded Webinars are available in the ALUCA Member's portal:
<https://www.aluca.com/resources/recorded-webinars/>

Many insightful articles can be found on
ALUCA's RiskeBusiness Page:
<https://www.aluca.com/resources/riskebusiness/>

PLEASE NOTE: a maximum of 10 CPD points can be allocated
towards reading material.

	DELIVERED	REQUIRED
	14.75	15 Hours
	08.00	5 Hours
	07.50	5 Hours
	04.75	5 Hours
	05.00	No Minimum
	35.00	ALUCA Academy
	09.00	Micro-Credential
	08.00	Exec VIP Forum
	32.00	Momentum Conference

124.00



ALUCA ACADEMY



20



05



05



05



00

35

MICRO CREDENTIAL COURSES



00



09



00



00



00

09

VIP EXECUTIVE FORUM



00



04



00



00



04

08

MOMENTUM CONFERENCE



20



04



04



04



00

32



Business, Technical and Specialist Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
Non-Alcoholic Fatty Liver Disease	Dr Yvette Pheiffer - HLRA	WEBINAR	28 Feb	1pt
Financial Wheel of Fortune and the impacts of a claim	Srikumar Ravikumar -TAL	WEBINAR	14 March	1pt
Non-Alcoholic Fatty Liver Disease Burden: Australia 2019 - 2030	The National Center for Biotechnology Information	ARTICLE	16 March	1pt
Rehab Watch: Understanding the Current Landscape of Rehab Services in Life Insurance	Adam Bartley - MLC Life Insurance Kieran Seenan - MLC Life insurance Nathan Green - AIA Australia Nathan Clarke - ARPA	WEBINAR	29 March	1pt
Cutaneous Melanoma Underwriting Primer	Hank George, FALU	ARTICLE	29 March	1pt
ECG and Arrhythmias	Dr Paul Davis - RGA	WEBINAR	12 April	1pt
Challenging Evidence	Dr John Schoonbee - Swiss Re	WEBINAR	24 May	1pt
Weight Loss and How to Achieve It	Dr John O'Brien - GenRe	WEBINAR	21 June	1pt
			TOTAL	14.75



Business, Technical and Specialist Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
Australian Institute of Health and Welfare (AIHW): Overweight and Obesity	AIHW	ARTICLE	14 June	1pt
Latest Medical Advances in Cancer Detection by Pacific Life Re		ARTICLE	July	1pt
TPD Insights from ALUCA's TPD Working Group		WEBINAR	31 August	1pt
Understanding Lab Test Results	Dr Warwick Benson – Pacific Life Re	WEBINAR	21 Sept	1pt
The Conversation – Erasing or Replacing Errors in a Patient's Genetic Code can Treat and Cure some Genetic Diseases		ARTICLE	Sept	0.25pt
The Conversation – How do Blood Tests Work? Medical Laboratory Scientist Explain the Pathway from Blood Draw to Diagnosis and Treatment		ARTICLE	Sept	0.5pt
Boost Your Wellbeing – The Importance of Financial Fitness & Health	Ted Voges – SCOR	WEBINAR	1 Nov	0.5pt
ALUCA Rehab PD Day	Dr Katie Dimarco Alana Roberts Lucy Hartley	LIVE and VIRTUAL	2 Nov	1.5
			TOTAL	14.75



Customer Care Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
Advanced Customer Skills Micro-credential Course	Nick Mingo – Swiss Re Elle Wright – Swiss Re Michael Browne – Swiss Re Lisa McKellar – Swiss Re	COURSE	15 March 22 March 29 March	9pt
Improving Customer Experience through technology, Including AI and Machine Learning	Adam Edwards – FINEOS Samantha Lim – FINEOS	WEBINAR	18 May	1pt
Bain & Company's Customer Behaviour and Loyalty in Insurance: Global Edition 2023		ARTICLE	17 May	1pt
Building Resilience to Boost your Wellbeing	Anthea Hickey – Ripples Consulting	WEBINAR	19 July	1pt
Keeping in the Loop with Group	Elizabeth Haddow-Allen – TAL Alan Tealby – MLC Life Insurance	WEBINAR	26 July	1pt
Virtual Reality and Pain Education – Leveraging Technology to Improve Customer Outcomes	Ben Sheat – Reality Health Mick Craven – EXPHYS Aaron Bowes – IPAR Hailey Buchhorn - APM	WEBINAR	27 August	1pt
			TOTAL	17



Customer Care Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
Overcoming Barriers to Wellbeing for Vulnerable Customers – A Study: Indigenous Australians and its application	June Khaw- Hannover Re Rebecca Caratti – Altius Group	WEBINAR	12 Sept	1pt
ALUCA Rehab PD Day	Dr Katie Dimarco Alana Roberts Lucy Hartley	LIVE and VIRTUAL	2 Nov	1pt
Understanding the adviser landscape	Sam Tremethick	LIVE Melbourne	15 Nov	1pt
			TOTAL	17



Regulatory Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
NZ Life Insurance – Fireside Chat	Lucy Hartley – Swiss Re Carmel Twist – RGA Sarah El-Khansa - SCOR	WEBINAR	22 Jan	1pt
Turks: Life and Superannuation Cases - AFCA's Jurisdiction in the Spotlight: MetLife Insurance Limited V Australian Financial Complaints Authority Limited 2022		ARTICLE	3 Feb	0.5pt
Turks: Life and Superannuation Cases - Success at Stage 1: Tambakeras v UniSuper Limited		ARTICLE	3 Feb	0.5pt
Deloitte Issues Paper: The New Zealand Life Insurance Sector		ARTICLE	15 Feb	1pt
Fireside Chat with CALI's New CEO, Christine Cupitt	Christine Cupitt - CALI	WEBINAR	28 June	1pt
AFCA – Claims Handling in Life Insurance	Emma Curtis – AFCA	WEBINAR	18 Oct	1pt
ALUCA CPLI Mandatory Regulatory Ethics Professional and Standards Update	Christine Cupitt – CALI Peter Riddell - Turks	WEBINAR	24 Oct	2.5pt
			TOTAL	7.5



Professionalism and Ethics Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
The Ethics Centre – Ethics Explainer: Truth and Honesty		ARTICLE	2 May	0.25pt
The Ethics Centre – Ethics Explainer: Trust		ARTICLE	2 May	0.25pt
The Ethics Centre – ESG is not just about ticking boxes, it's about earning the public's trust		ARTICLE	June	0.50pt
The Ethics Centre – Who are You? Why Identity Matters to Ethics		ARTICLE	September	0.50pt
The Ethics Centre – The New Normal: The Ethical Equivalence of Cisgender and Transgender Identities		ARTICLE	September	0.50pt
The Conversation – Erasing or Replacing Errors in a Patient's Genetic Code can Treat and Cure Some Genetic Diseases		ARTICLE	September	0.25pt
ALUCA CPLI Mandatory Regulatory Ethics Professional and Standards Update	Christine Cupitt – CALI Peter Riddell - Turks	WEBINAR	24 Oct	2.5pt
			TOTAL	4.75



General Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
ALUCA IWD 2023 Forum	Suzi Leung – Zurich Paula Bourke – SCOR	LIVE	8 March	1.5pt
World Economic Forum: Global Gender Gap Report		ARTICLE	19 April	1pt
ALUCA Member Orientation: Making the Most of Your ALUCA membership	Nicole Pettit - ALUCA Lynley Hamblen - ALUCA	WEBINAR	26 April	1pt
Capgemini's Top Trends in Life Insurance 2023		ARTICLE	July	1pt
Boost Your Wellbeing: The Importance of Financial Fitness & Wellbeing	Ted Voges – SCOR	WEBINAR	1 Nov	0.5pt
			TOTAL	5.0

