



# How are you tracking?

**January – June 2024**

ALUCA is committed to raising the professional standards of the life insurance industry through ALUCA's education, CPLI accreditation and CPD activities.

This ALUCA CPD Content Tracker depicts how many ALUCA Continuing Professional Development (CPD) points have been offered, by detailing all events, webinars and articles available across each of the key category competency areas. It provides an easy way for members to identify and remedy any gaps in their professional development progress for the year.

ALUCA CPLI accredited members are required to complete 40 hours of CPD each calendar year, with minimum hours across the 5 core competency areas. We encourage all ALUCA members to do this to ensure your skills, competencies and knowledge are up to date and relevant.





## Want to catch up on any of ALUCA's webinars or articles?

Recorded Webinars are available in the ALUCA Member's portal:  
<https://www.aluca.com/resources/recorded-webinars/>

Many insightful articles can be found on ALUCA's RiskeBusiness Page:  
<https://www.aluca.com/resources/riskebusiness/>

PLEASE NOTE: a maximum of 10 CPD points can be allocated towards reading material.

	DELIVERED	REQUIRED
	06.50	15 Hours
	03.50	5 Hours
	02.00	5 Hours
	01.50	5 Hours
	05.50	No Minimum
	00.00	ALUCA Academy
	00.00	Micro-Credential

**19.00**



## ALUCA ACADEMY



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## MICRO CREDENTIAL COURSES



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## EXECUTIVE FORUM



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## Business, Technical and Specialist Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
Risk Info: 2023 Zurich TPD Round Table Parts 1-5		ARTICLE	Feb	1.5
Gen Re: Generative Artificial Intelligence in Insurance – Three Lessons for Transformation from Past Arrivals of General – Purpose Technologies		ARTICLE	April	0.5
Financial Underwriting – Business Lump Sum Needs	Jo Hetherington, TAL	WEBINAR	18 April	1
Towards Tomorrow: Exploring the use of Artificial Intelligence in Rehabilitation	Nigel Wind, Perceptive Health Melanie Wind, Perceptive Health Mark Neely, LeapForward	WEBINAR	23 April	1
Snoring is Boring	Dr John O'Brien	WEBINAR	16 May	1
RGA- Artificial Intelligence – A New Frontier for Rehabilitation		ARTICLE	April	0.5
Neurodiversity in a Nutshell	Annika Luckmann, GenRe	WEBINAR	18 June	1
			<b>TOTAL</b>	<b>06.50</b>



## Customer Care Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
PWC: Experience is Everything. Get it Right		ARTICLE	Feb	1
Harvard Business Review: A Simple Hack to Help You Communicate More Effectively		ARTICLE	April	0.5
Managing Relational Boundaries in the Claims Setting	Dr Lisa Clarke, MLCL	WEBINAR	10 May	1
Celebrating Volunteer Week 2024 – ALUCA Breakfast Event	Kristy Thomas, Feel the Magic Paul Bennell, ALUCA Claims Group Deputy Chair Alicia Gibbs, ALUCA Rehab Group Chair	LIVE EVENT	21 May	1
			<b>TOTAL</b>	<b>03.50</b>







## General Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
Fireside chat with ALUCA's Chair and Deputy Chair	Joanne Faglioni, ALUCA Chair Duncan Cordell, ALUCA Deputy Chair	WEBINAR	29 Feb	1
ALUCA's International Women's Day Breakfast 2024	Max Simensen. Mental health peer work expert and trans man	LIVE	7 March	1.5
Deloitte: Mind the Gap – How to Provide the Australian Community with the Life Insurance it Needs		ARTICLE	March	1
ALUCA Member Orientation: Making the most of your ALUCA membership	Nicole Pettit, ALUCA Exec Manager Lynley Hamblen, ALUCA Digital	WEBINAR	10 April	1
Celebrating Volunteer Week 2024 – ALUCA Breakfast Event	Kristy Thomas, Feel the Magic Paul Bennell, ALUCA Claims Group Deputy Chair Alicia Gibbs, ALUCA Rehab Group Chair	LIVE EVENT	21 May	1
			<b>TOTAL</b>	<b>05.50</b>



