

# Senior Claims Specialist

## Shape Your Future With Us

General Re Corporation, a subsidiary of Berkshire Hathaway Inc., is a holding company for global reinsurance and related operations, with more than 2,000 employees worldwide. It owns General Reinsurance Corporation and General Reinsurance AG, which conduct business as Gen Re.

Gen Re delivers reinsurance solutions to the Life/Health and Property/Casualty insurance industries. Represented in all major reinsurance markets through a network of more than 40 offices, we have earned superior financial strength ratings from each of the major rating agencies.

Our Gen Re Australia Claims Team is seeking a Senior Claims Specialist in our **Sydney** office. This is a hybrid role requiring a minimum number of days in the office. You will report to the Claims Manager and work closely with the wider Segment Claims Team.

## Your Role

As a Senior Claims Specialist, you will be responsible for delivering assessments of individual claims within defined authority, across all lines of Life Insurance products, to your clients. This role will give you the opportunity to showcase your current skills and experience while working with a diverse range of insurers across Australia, New Zealand and the South Pacific. As a Senior Claims Specialist, you will:

- Assess the medical, occupational, functional and financial factors of the claims we receive while applying the Gen Re claims' philosophy, treaty terms and policy knowledge to your assessments.
- Determine eligibility, investigating non-disclosure, and requesting and assessing retrospective underwriting opinions.
- Conduct investigations and determine strategy and management plans for each claim.
- Manage relationship and portfolio strategies.
- Participate and lead quality assurance reviews and audits.
- Participate in product and treaty reviews, tender preparation and pitches, and the development of new products and business solutions.
- Research and monitor current and developing trends that will impact the Life & Health Insurance industry.
- Contribute effectively to segment and global initiatives and projects.
- Identify and develop best practice claims management initiatives for the benefit of Gen Re's clients.

## Your Profile

- Experience managing life insurance claims at a senior level resulting in strong technical expertise.
- Strategic understanding of proactive claims risk management processes.
- Knowledge of LICOP and industry relevant legislation.
- Clear and concise written and verbal communication.
- Demonstrated experience communicating and consulting with stakeholders of various levels of seniority.

## We offer you a

- Highly professional working environment that values excellence, integrity, personal responsibility and diversity
- Flat management hierarchy and team-based environment that promote collaboration and free-flowing communication
- Performance-based remuneration package commensurate with experience and qualifications

## Interested?

If you are interested in this position, please send your resume and a covering letter summarising your relevant experience and interest in the role via email to Human Resources at [careersanz@genre.com](mailto:careersanz@genre.com). Gen Re is an equal opportunity employer where each application is assessed on its merits.

More information on the Gen Re Group is available at <http://www.genre.com>

***All applicants must have work rights for Australia.***