



How are you tracking?

January – August 2024

ALUCA is committed to raising the professional standards of the life insurance industry through ALUCA's education, CPLI accreditation and CPD activities.

This ALUCA CPD Content Tracker depicts how many ALUCA Continuing Professional Development (CPD) points have been offered, by detailing all events, webinars and articles available across each of the key category competency areas. It provides an easy way for members to identify and remedy any gaps in their professional development progress for the year.

ALUCA CPLI accredited members are required to complete 40 hours of CPD each calendar year, with minimum hours across the 5 core competency areas. We encourage all ALUCA members to do this to ensure your skills, competencies and knowledge are up to date and relevant.





Want to catch up on any of ALUCA's webinars or articles?

Recorded Webinars are available in the ALUCA Member's portal:
<https://www.aluca.com/resources/recorded-webinars/>

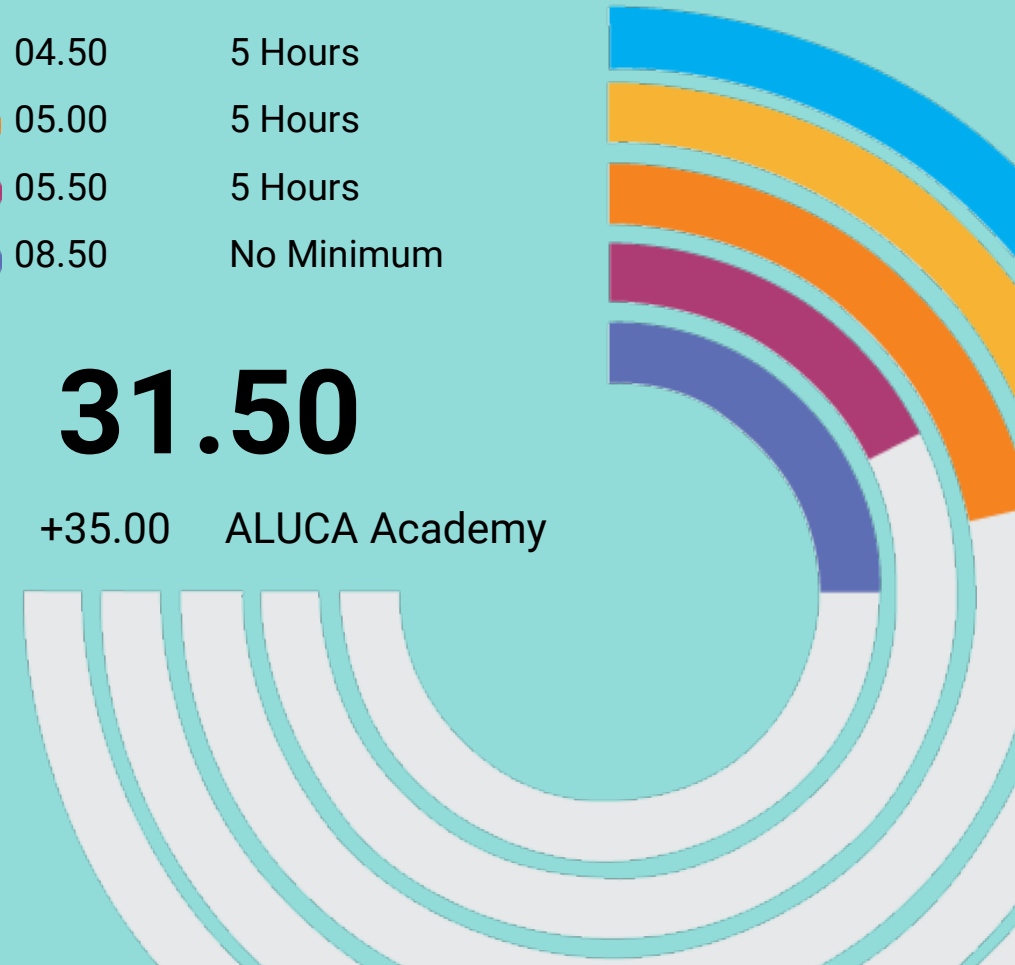
Many insightful articles can be found on ALUCA's RiskeBusiness Page:
<https://www.aluca.com/resources/riskebusiness/>

PLEASE NOTE: a maximum of 10 CPD points can be allocated towards reading material.

	DELIVERED	REQUIRED
	12.50	15 Hours
	04.50	5 Hours
	05.00	5 Hours
	05.50	5 Hours
	08.50	No Minimum

31.50

+35.00 ALUCA Academy





Business, Technical and Specialist Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
Risk Info: 2023 Zurich TPD Round Table Parts 1-5		ARTICLE	Feb	1.5
Gen Re: Generative Artificial Intelligence in Insurance – Three Lessons for Transformation from Past Arrivals of General – Purpose Technologies		ARTICLE	April	0.5
Financial Underwriting – Business Lump Sum Needs	Jo Hetherington, TAL	WEBINAR	18 April	1
Towards Tomorrow: Exploring the use of Artificial Intelligence in Rehabilitation	Nigel Wind, Perceptive Health Melanie Wind, Perceptive Health Mark Neely, LeapForward	WEBINAR	23 April	1
Snoring is Boring	Dr John O'Brien	WEBINAR	16 May	1
RGA- Artificial Intelligence – A New Frontier for Rehabilitation		ARTICLE	April	0.5
McKinsey Health Institute – Closing the Women's Health Gap		ARTICLE	June	2
Neurodiversity in a Nutshell	Annika Luckmann, GenRe	WEBINAR	18 June	1
Why Should Anyone Be Led By You? Harvard Business Review		ARTICLE	June	0.5
			TOTAL	13.50



Customer Care Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
PWC: Experience is Everything. Get it Right		ARTICLE	Feb	1
Harvard Business Review: A Simple Hack to Help You Communicate More Effectively		ARTICLE	April	0.5
Managing Relational Boundaries in the Claims Setting	Dr Lisa Clarke, MLCL	WEBINAR	10 May	1
Celebrating Volunteer Week 2024 – ALUCA Breakfast Event	Kristy Thomas, Feel the Magic Paul Bennell, ALUCA Claims Group Deputy Chair Alicia Gibbs, ALUCA Rehab Group Chair	LIVE EVENT	21 May	1
LIVE & VIRTUAL - Empowering Rehabilitation in Trauma & Pain Recovery	Julie O'Sullivan, CWRS Alicia Gibbs, ALUCA Rehab Chair Neala Fulia, MoreGoodDays	LIVE & VIRTUAL	21 August	1
			TOTAL	04.50



Professionalism and Ethics Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
The Grass is Greener: What life insurers must do to meet green consumer needs	Alissa Holz, RGA	WEBINAR	14 Feb	1
The Conversation: Several companies are testing brain implants – why is there so much attention swirling around Neuralink? Two professors unpack the ethical issues	The Conversation	ARTICLE	Feb	0.5
Why Should Anyone Be Led By You? Harvard Business Review	The Harvard Business Review	ARTICLE	June	0.5
The Ethics Centre - Ethics Explainer: Shame	The Ethics Centre	ARTICLE	June	0.5
The Ethics Centre – Productivity isn't working, so why not try being more ethical		ARTICLE	August	0.5
2024 ALUCA CPLI Mandatory Regulatory Ethics and Professional Standers	Christine Cupitt, CALI Alph Edwards, Turks Legal	WEBINAR	5 September	2.5
			TOTAL	05.50



General Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
KPMG's Life Insurance Insights 2023		ARTICLE	Jan	1
Fireside chat with ALUCA's Chair and Deputy Chair	Joanne Faglioni, ALUCA Chair Duncan Cordell, ALUCA Deputy Chair	WEBINAR	29 Feb	1
ALUCA's International Women's Day Breakfast 2024	Max Simensen. Mental health peer work expert and trans man	LIVE	7 March	1.5
Deloitte: Mind the Gap – How to Provide the Australian Community with the Life Insurance it Needs		ARTICLE	March	1
ALUCA Member Orientation: Making the most of your ALUCA membership	Nicole Pettit, ALUCA Exec Manager Lynley Hamblen, ALUCA Digital	WEBINAR	10 April	1
Celebrating Volunteer Week 2024 – ALUCA Breakfast Event	Kristy Thomas, Feel the Magic Paul Bennell, ALUCA Claims Group Deputy Chair Alicia Gibbs, ALUCA Rehab Group Chair	LIVE EVENT	21 May	1
Ernst & Young - How to build a resilient mindset		ARTICLE	June	0.5
			TOTAL	09.50



General Competencies

EVENT TITLE – ARTICLE TITLE	SPEAKER/S	FORMAT	DATE	CPD POINTS
Transform Your Career: Mastering the Role of a Senior Claims Assessor	James Minards, Prior and Hail Recruitment Mark Wise, HLRA Luke Smith, Swiss Re	WEBINAR	23 July	1
Reframing employee health: Moving beyond burnout to holistic health	McKinsey Health Institute	ARTICLE	July	0.5
			TOTAL	08.50

